



Quality Policy

The Quality Policy of MAHLE Aftermarket Inc. is to provide our customers with the highest quality product available. We strive to exceed our customer's expectations by meeting our quality goals and objectives and employing a culture of continuous improvement throughout our workplace. This supports our organization's strategic direction in alignment with our mission and vision.

Quality Objectives

- Maintain active ISO9001 certification for MAI Distribution and Assembly.
- Meet or exceed internal productivity targets.
- Meet or exceed PPM targets.
- Meet or exceed absolute inventory accuracy targets.
- Meet or exceed Delivery Performance targets.

Quality Objectives	Quality Targets
Internal productivity targets	Lines shipped
	Lines picked
	Units assembled
Delivery performance targets	Customer Service level (CLS1)
Inventory accuracy targets	Inventory Accuracy (bulk)
	Inventory Accuracy (FG)
PPM targets	Logistics PPM
	Customer complaints 0km/miles PPM