

MAHLE

ENGINE COMPONENTS · ENGINE PERIPHERALS · GASKETS · FILTERS · ELECTRICAL · E-MOBILITY & ELECTRONICS
THERMAL MANAGEMENT (ENGINE COOLING & AIR CONDITIONING) · WORKSHOP EQUIPMENT & DIAGNOSTICS



**MAHLE
WORKSHOP HEROES**

MAHLE training courses 2025

From pros for pros

Simply better and better

Our training courses help workshops to improve, not only in theory but also in practice. In the MAHLE training portal, you can book all the training courses in this brochure yourself and discover many more learning opportunities. Alternatively, you can also book through your MAHLE Lifecycle and Mobility trading partner.

Exactly your thing

In this brochure you will find a wide range of courses that will help you to delve deeper into core topics related to efficient work on cars, trucks, and agricultural and construction machinery. We will also be happy to develop individual training programs for groups on specific topics that are optimally tailored to your location, time, and the content you need.

From pros for pros

Our training courses are aimed at automotive and commercial vehicle professionals of all qualification levels—from first-year trainees to experienced master mechanics and experts.

Some training courses provide a deeper understanding of products and technical matters and are therefore also suitable for sales or service employees, for example, as well as students doing study courses with an automotive focus.

Have fun and enjoy the process of getting even better!
Your MAHLE Lifecycle and Mobility training team



Training courses on MAHLE workshop equipment can be found in our [workshop equipment training catalog](#).



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● Compact training—also in the form of live online training

● Intensive training

● Certification training

Simply more knowledge: the MAHLE training portal

Book training courses and benefit from e-learning modules

In the MAHLE training portal, you can easily book the training courses listed in this brochure yourself. In addition, you will also find a large number of e-learning modules for self-study, which you can use to expand your expertise online—at any time, flexibly, and free of charge.

On-site training

During our **on-site training courses**, experts from MAHLE or our training partners will provide you with real expert knowledge. We also offer many of the training courses in the form of **live online training**. In some of our **training courses** and in all of our **certification courses**, you will benefit not only from theoretical principles but also from practical examples.

Live online training courses

Whether at home or in the workshop—during our **live online training sessions** our experts will show you how to work more simply and efficiently. Many on-site training courses are also available as a shortened one-hour live online training session.

E-learning courses

In addition to our training courses, you will also find interactive **e-learning courses** on our training portal that allow you to learn whenever and wherever you want. The browser-based online training courses are free of charge and can be accessed using any PC, tablet, or smartphone. All you need is a login and internet access.

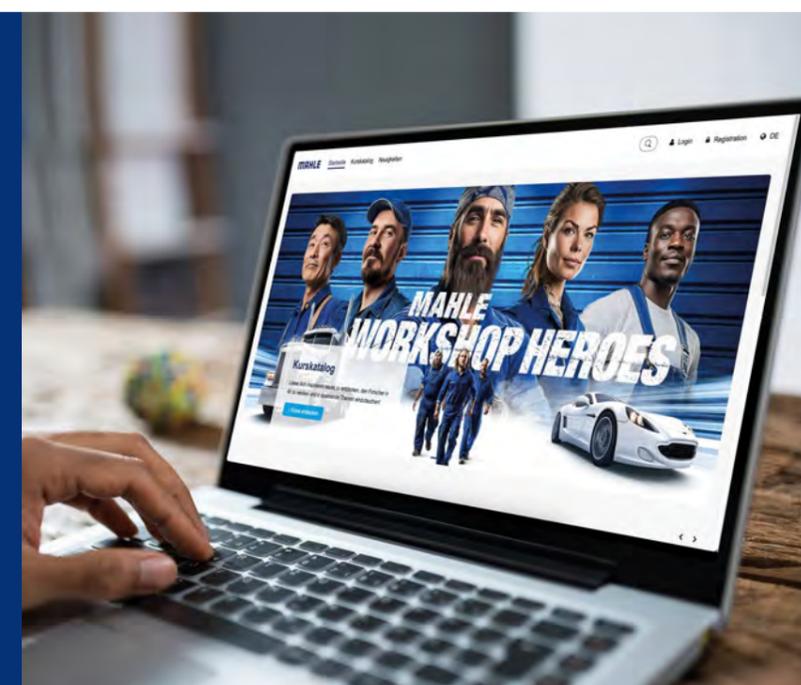


Do you have any questions
about the training portal?

We are happy to help:
trainings.portal@mahle.com



Straight to the training portal:
<https://training.mahle.com>



Simply more service

All you need to stay up to date

MAHLE Insider

Our monthly newsletter for automotive professionals covers technology and workshop topics, complete with new products, the latest Technical Messenger, and much more.



Straight to the
MAHLE Insider

MAHLE TechTool

Get thermal management know-how for passenger cars and commercial vehicles online, as well as detailed insights into technical processes and support for troubleshooting.



Straight to the
MAHLE TechTool



MAHLE Technical Messenger

From automotive pros for automotive pros: information, tips, and tricks for the maintenance and repair of MAHLE Lifecycle and Mobility products. The latest can always be found in the MAHLE Insider newsletter!



Straight to the MAHLE
Technical Messenger

MAHLE filling quantity tool

With our online tool, you can find the right filling quantities for refrigerant oils and air conditioning compressor oil for the most common vehicle types.



Straight to the MAHLE
filling quantity tool



MAHLE Aftermarket Catalog

Get the best parts faster: You can find information about top-quality spare parts in TecDoc format online in the MAHLE eCat.



Straight to the MAHLE
Aftermarket Catalog

Damage brochures

Our damage brochures and posters explain in detail how to analyze, repair, and avoid common damage scenarios.



Straight to the
media center

MAHLE YouTube channel

For everything from restoring a classic car to the future of mobility: you can find videos on all topics occupying the minds of automotive professionals on our YouTube channel.



Straight to the MAHLE
YouTube channel



Technical Hotline

Get answers to all your vehicle spare parts and workshop equipment questions

Call **+49 1806 115599*** and our MAHLE pros with workshop experience will answer all your questions about vehicle spare parts—and now also about workshop equipment—simply, directly, and expertly.

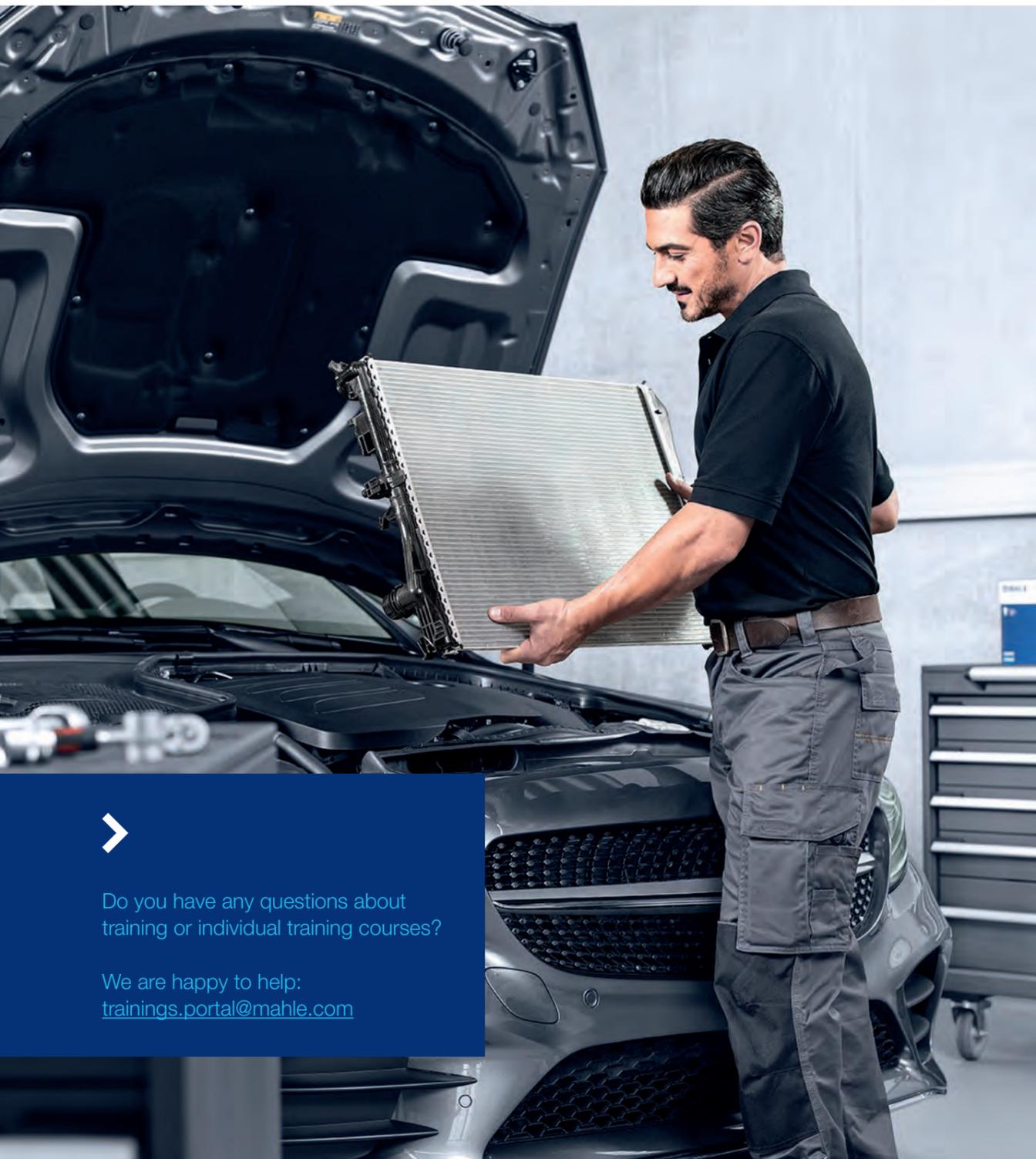
For answers around the clock, e-mail
product.support@mahle.com

MAHLE Aftermarket Technical Hotline
Phone: +49 1806 115599*
E-mail: product.support@mahle.com
Monday to Friday, 08:00–12:30 and 13:00–17:00

* From Germany: EUR 0.20 per call from a landline,
max EUR 0.60 per call from a cell phone
(charges from other countries may vary)



Training courses on thermal management



Do you have any questions about training or individual training courses?

We are happy to help:
trainings.portal@mahle.com

Air conditioning in the vehicle

Design, functions, and common causes of failure

Objectives

- Understanding the design and function of a vehicle's air conditioning system
- Executing professional maintenance and repair work
- Identifying and preventing damage to components of the refrigerant circuit



Contents

- Design and function of an air conditioning system
- Air conditioning requirements in current and future vehicles
- Function of the individual components of an air conditioning system
- Types of refrigerant and their differences
- Compressor oils and their differences
- Common causes of failure and damage in a refrigerant compressor
- Important steps during repair and assembly of the individual components
- Proper maintenance of the A/C system
- Avoidance of consequential damage
- Support in the event of damage

Participation info

Course name: T-AC
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Modern cooling circuits in the vehicle

Design, functions, and common causes of failure

Objectives

- Understanding the design and function of the coolant circuit and its components
- Executing professional maintenance and repair work
- Analyzing the causes of damage and explaining how to avoid consequential damage



Contents

- Coolant circuit
- Design and function of:
 - Radiators
 - Charge air coolers
 - Oil coolers
 - Exhaust gas coolers
 - Thermostats
 - Water pumps and kits
 - Switches and sensors
- Correct assembly and maintenance
- Cooling electronic components
- Typical cooling circuit damage scenarios
- Support in the event of damage

Participation info

Course name: T-TH
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Damage prevention: engine cooling and air conditioning

Real practice cases, servicing and installation instructions

Objectives

- Identifying the most common damage scenarios
- Systematically analyzing defective parts and diagnosing reasons for failure
- Knowing the most important steps for professional maintenance, service, and installation



Contents

- Practical assessment of damage to engine cooling and air conditioning components such as:
 - Air conditioning compressors
 - Air conditioning condensers
 - Thermostats
 - Radiators
 - Coolant pumps
 - Fans and blowers
 - Electronic components
 - Chillers, indirect condensers, and electric air conditioning compressors
- Recognizing common damage scenarios and their causes
- Diagnosing different causes of failure
- Failure prevention during maintenance, service, and installation

Participation info

Course name: P-TH
Duration: 8 hours
Participants: Maximum 15
Fee per person: EUR 159.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

Lots of practical training.
 Participants must wear work clothes and safety shoes.



Expertise in vehicle air conditioning systems

Certification in accordance with the Chem-KlimaschutzV* in conjunction with regulations (EU) No. 517/2014 and (EC) No. 307/2008

Objectives

- Understanding the design and function of a vehicle's air conditioning system
- Understanding the range of application, characteristics, and impact of fluorinated greenhouse gases (F-gases) on the environment
- Acquiring basic knowledge of Regulation (EU) No. 517/2014 and Directive 2006/40/EC
- Learning how to work independently on the air conditioning service station and the recovery unit as well as how to handle the refrigerant container correctly

Note:

Successful completion of this course is a requirement for participating in the MAHLE Compressor Guarantee Plus training course. For more information, see p. 15.

Contents

- Operating principles of A/C systems in motor vehicles
- Use and properties of fluorinated greenhouse gases
- Impact of emissions of F-gases on the environment
- Basic knowledge of relevant provisions of Regulations (EU) No. 517/2014 and 2006/40/EC
- Knowledge of the common processes for recovery of fluorinated greenhouse gases
- Handling a refrigerant container
- Working with the A/C service unit
- Operating a recovery unit

Participation info

- Course name:** C-SK
- Duration:** 8 hours
- Participants:** Maximum 12
- Fee per person:** EUR 229.00 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

Certification training



* The German Chemicals Climate Protection Ordinance



After passing the exam, held in accordance with Regulations (EU) No. 517/2014 and (EC) No. 307/2008, you will be certified for repair and maintenance work on vehicle A/C systems.

MAHLE Compressor Guarantee Plus



MAHLE Compressor Guarantee Plus certification
(only for Germany and Austria)

Objectives

- Understanding the design and function of a vehicle's air conditioning system
- Identifying the most common types of damage to air conditioning components
- Learning how to use the A/C service unit and diagnostic tools safely
- Learning how to properly flush the air conditioning system independently
- Learning how to handle claims under the Compressor Guarantee Plus program

Contents

- The air conditioning system and associated components
- Typical component damage
- Correct flushing of the air conditioning system
- Correct replacement of the air conditioning compressor
- Correct use of A/C service units and diagnostic tools
- Conversations with customers and sales aids
- Handling a warranty claim covered by Compressor Guarantee Plus

Participation info

Course name: C-CG
Duration: 8 hours
Participants: Maximum 12
Fee per person: EUR 229.00 plus VAT

Prerequisites

Participants must have passed the exam held in accordance with Regulations (EU) No. 517/2014 and (EC) No. 307/2008

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

Please note:
 After successfully completing this training course you are automatically certified for the MAHLE Compressor Guarantee Plus. For more information, see p. 15.



Find out more and benefit now!

You can find out more about the benefits of the MAHLE Compressor Guarantee Plus, the next available training dates, and a whole lot more at www.mahle-aftermarket.com/garantieplus



What the MAHLE Compressor Guarantee Plus offers you

Expert knowledge, greater customer satisfaction, and acceptance of all complaints

The unique combination of **expert knowledge and guarantee services** makes the MAHLE Compressor Guarantee Plus program **a must for automotive professionals**. Workshops that send at least one person to participate in our one-day certification training course benefit from the services of the MAHLE Compressor Guarantee Plus program **for up to four years**, including **guaranteed acceptance of all air conditioning compressor complaints** within the scope of the guarantee.

More knowledge

In our training course, we will provide you with real expert knowledge, give you important practical tips, and show you step by step how to replace an air conditioning compressor professionally.

More efficient work

Our training course will help you avoid potential causes of failure and the resulting frustration and unnecessary costs and time spent on repairs—thus boosting customer satisfaction.

Faster service

Complaints from workshops in the MAHLE Compressor Guarantee Plus program are guaranteed to be accepted by us. This means that you can complain about a defective air conditioning compressor quickly and with minimal paperwork, and you will receive a credit note for the air conditioning compressor, related parts, and the working hours spent as quickly as possible.

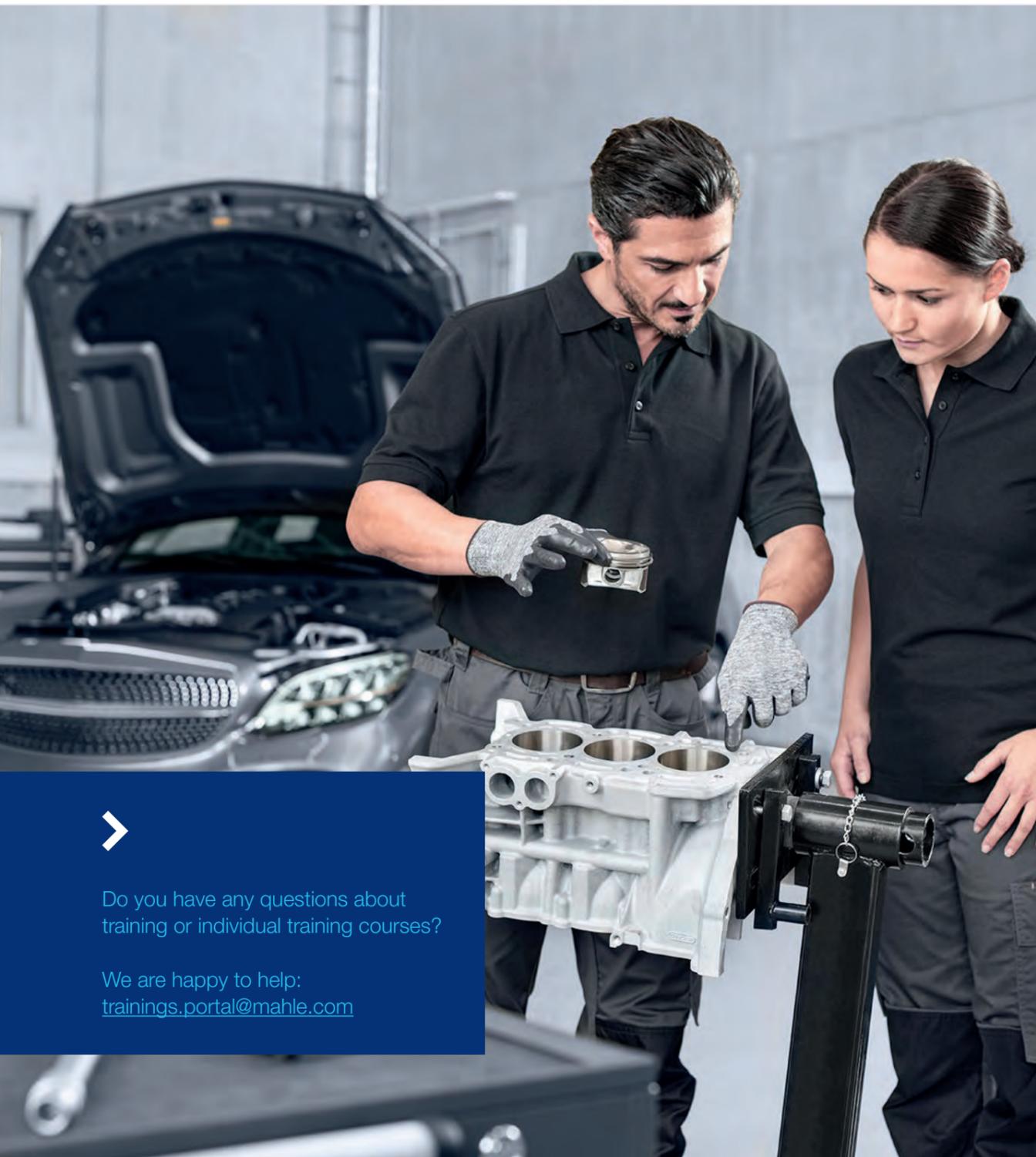


The major plus for your workshop:

- No rejected warranty claims
- Guaranteed credit note
- Long-lasting qualifications



Training courses on engine components and peripherals



Do you have any questions about training or individual training courses?

We are happy to help:
trainings.portal@mahle.com

Engine components: design and functions

Design, function, and common causes of failure

Objectives

- Understanding the design of an internal combustion engine and the function of its parts
- Learning about the most important repair work when installing engine parts and how to avoid consequential damage
- Identifying the most common causes of failure of engine parts and learning how to carry out failure diagnostics based on damage characteristics
- Learning about services and support in the event of damage

Contents

- MAHLE engine components in the combustion engine
- Design and function of:
 - Pistons
 - Valves
 - Bearings
 - Cylinder liners
- Correct installation
- Failure diagnostics
- Common causes of failure and damage
- Support in the event of damage

Participation info

Course name: T-EC
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Turbochargers in detail

Design, function, and common causes of failure

Objectives

- Understanding the design and function of a turbocharger
- Identifying the most important steps involved in installing and repairing turbochargers
- Identifying what must be checked in the event of turbocharger damage and how to avoid consequential damage
- Identifying the most common causes of turbocharger failure and learning how to carry out failure diagnostics based on damage characteristics
- Learning about services and support in the event of damage

Contents

- Turbocharger design
- Detailed principles of operation
- Different types and models
- Code of conduct and important service work on turbocharged engines
- Common causes of failure in the turbocharger environment
- Possible causes of poor performance, noises, and other complaints
- Diagnosing damage in the engine periphery
- Consequential damage following turbocharger failure
- Support in the event of damage

Participation info

Course name: T-TC
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Starter motors and alternators in detail

Design, function, and common causes of failure

Objectives

- Understanding the design and function of starter motors and alternators
- Identifying the most important steps involved in assembly and repair
- Identifying the most common causes of starter motor and alternator failure
- Learning how to carry out failure diagnostics based on damage characteristics and how to avoid consequential damage
- Learning about services and support in the event of damage

Contents

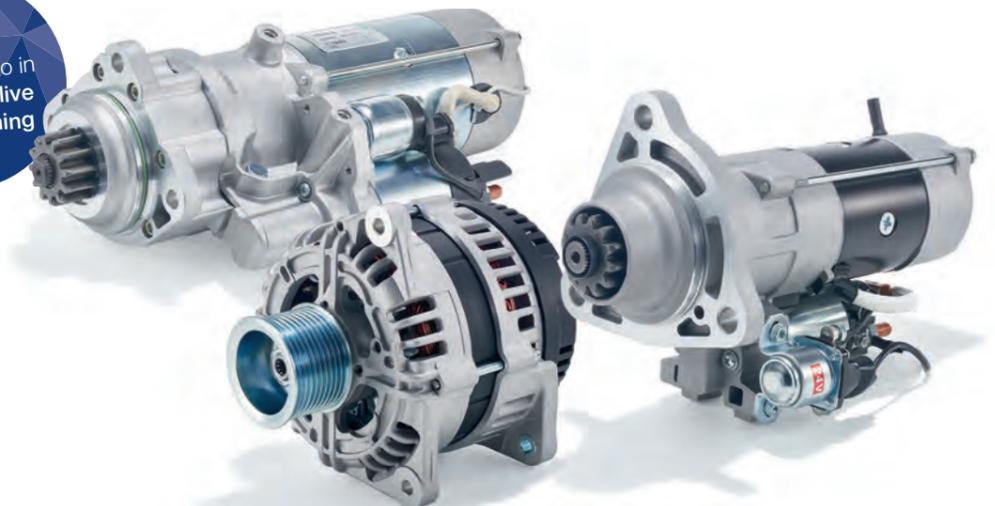
- Design and function of:
 - Starter motors
 - Alternators
- Distinguishing and identifying characteristics
- Important steps during assembly
- Common causes of failure and damage
- Failure prevention during repair
- Support in the event of damage

Participation info

Course name: T-SA
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Filtration in the vehicle

Design, function, and common causes of failure

Objectives

- Understanding the requirements for modern filtration in vehicles
- Understanding the structure of different filter types and the differences in quality
- Identifying typical filter damage scenarios and what must be checked in the engine area in the event of damage
- Learning about services and support in the event of damage



Contents

- Requirements for modern filtration in vehicles
- Design and function of:
 - Oil filters
 - Fuel filters
 - Cabin filters
 - Air filters
- Automotive air conditioning
- Quality and distinguishing characteristics
- Typical filter damage scenarios
- Consequential damage in the engine periphery
- Support in the event of damage

Participation info

Course name: T-FI
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Damage prevention: engine components

Real practice cases, servicing and installation instructions

Objectives

- Identifying the most common damage scenarios
- Systematically analyzing damaged parts and diagnosing reasons for failure
- Understanding how to avoid damage during installation, repair, and service



Contents

- Practical assessment of damage to combustion engine components such as:
 - Pistons and cylinders
 - Bearings
 - Valves
 - Filters
 - Thermostats and thermal switches
 - Turbochargers
 - Other components in the engine environment
- Common causes of failure and damage
- Diagnostic options and measures
- Failure prevention during maintenance, service, and installation

Participation info

Course name: P-DP
Duration: 8 hours
Participants: Maximum 15
Fee per person: EUR 159.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

- Lots of practical training.**
 Participants must wear work clothes and safety shoes.



Damage prevention: turbochargers

Real practice cases, servicing and installation instructions

Objectives

- Identifying the most common damage scenarios
- Systematically analyzing damaged parts and diagnosing reasons for failure
- Understanding how to avoid damage during installation, repair, and service

Contents

- Practical assessment of damage to:
 - Exhaust gas turbochargers
 - Charge air coolers
 - Control and regulation
 - Other components in the turbocharger environment
- Checking the complete system prior to repair
- Common causes of failure and damage
- Diagnostic options and measures
- Failure prevention during maintenance, service, and installation

Participation info

Course name: P-TC
Duration: 8 hours
Participants: Maximum 15
Fee per person: EUR 159.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

 **Lots of practical training.**
 Participants must wear work clothes and safety shoes.



Damage prevention: starter motors and alternators

Real practice cases, servicing and installation instructions

Objectives

- Identifying the most common damage scenarios
- Systematically analyzing damaged parts and diagnosing reasons for failure
- Understanding how to avoid damage during installation, repair, and service

Contents

- Practical assessment of damage to mechatronic components:
 - Starter motors
 - Alternators
- Common causes of failure and damage
- Diagnostic options and measures
- Failure prevention during maintenance, service, and installation

Participation info

Course name: P-SA
Duration: 8 hours
Participants: Maximum 15
Fee per person: EUR 159.90 plus VAT

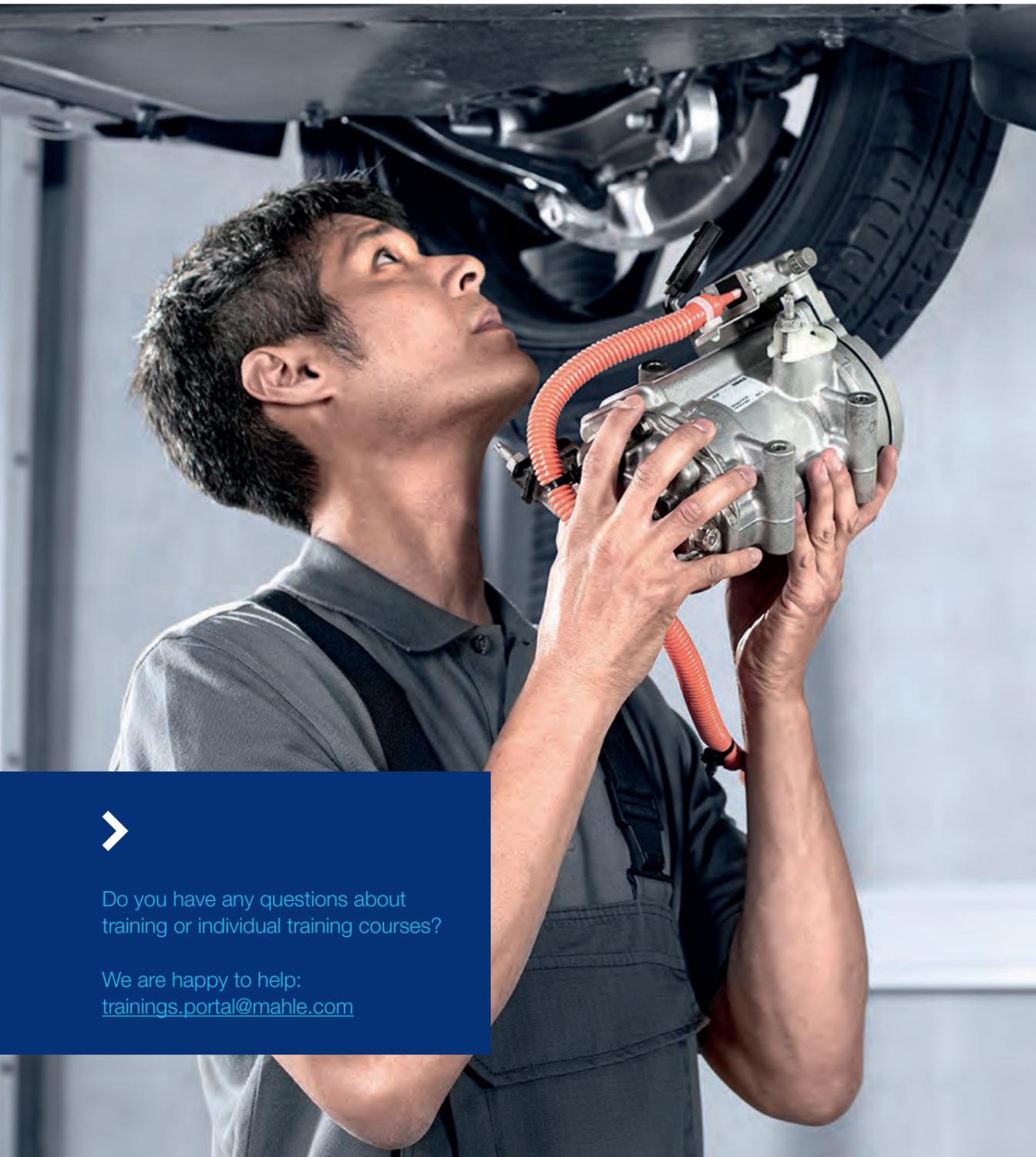
Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

 **Lots of practical training.**
 Participants must wear work clothes and safety shoes.



Training courses on hybrids and high-voltage



Do you have any questions about training or individual training courses?

We are happy to help:
trainings.portal@mahle.com

Engine cooling and air conditioning in hybrid and electric vehicles

Design and functions of thermal management systems

Objectives

- Understanding the design and function of thermal management systems in different drive types
- Becoming familiar with the components and functions of the cooling system, air conditioning, and heat pump in hybrid and electric vehicles
- Understanding what is required of employees and workshop equipment in order to do good maintenance work

Contents

- Thermal management in hybrid and electric vehicles
- Comparison of drive types
- Cooling circuit: components and functions
- Air conditioning: components and functions
- Heat pump: purpose and function
- Requirements for maintenance, personnel, and workshop equipment

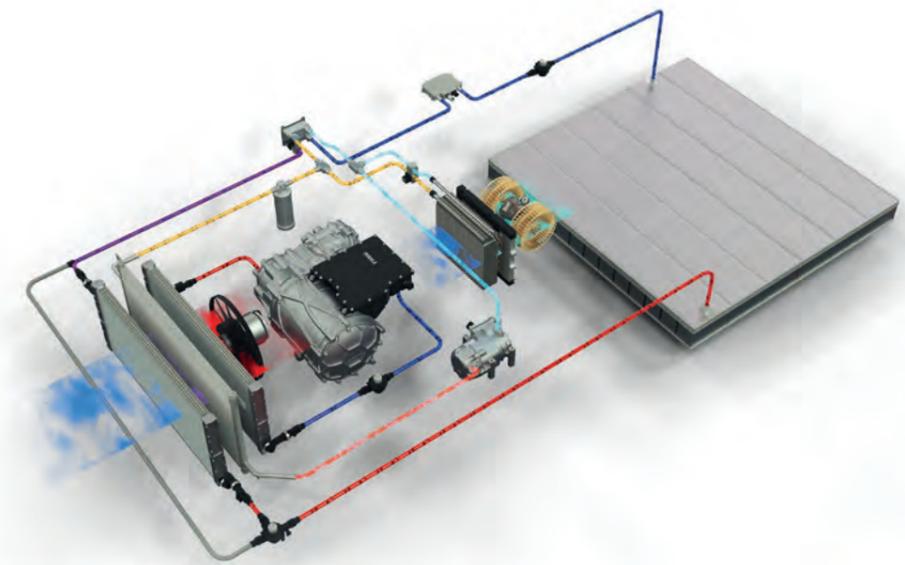
Participation info

Course name: T-TA
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service

Compact training—also in the form of live online training



Workshop of the future

Challenges and opportunities for the workshop of tomorrow

Objectives

- Identifying and understanding future challenges and opportunities for workshops
- Understanding the requirements for employees and workshop equipment
- Learning about innovations and digitalization options
- Understanding the requirements for maintenance and repair work on the latest driver assistance systems

Contents

- The workshop over time
- Changes in the automotive sector
- Future requirements for personnel and equipment
- Important changes and new developments in the market
- Digitalization of processes and procedures
- Driver assistance systems: maintenance and repair

Participation info

Course name: T-WF
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service



Modern and alternative drives

Structure, functions, potential, and challenges

Objectives

- Identifying and understanding future challenges and opportunities for workshops
- Discovering the development potential of combustion engines
- Getting an overview of electric drives as well as other alternative drive concepts and fuels
- Understanding the function of new engine cooling and air conditioning concepts

Contents

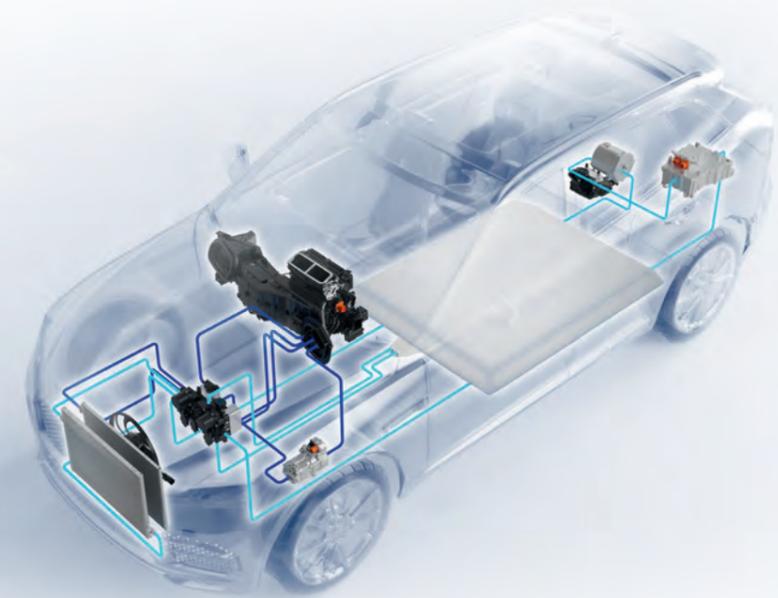
- Automotive trends and challenges
- Ongoing development of the combustion engine
- Alternative fuels
- Alternative drives
- Electrification of the powertrain
- Engine cooling and air conditioning

Participation info

Course name: T-NT
Duration: 2 hours
Participants: Maximum 30
Fee per person: EUR 39.90 plus VAT

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts
- Employees working in sales or service





Expert for work on HV systems — level 2S

Certification in accordance with DGUV I 209-093, level 2S
(only for Germany)

Objectives

- Safely meeting the requirements for high-voltage experts
- Understanding the HV system and its components
- Learning how to switch off current to the HV system and work on the de-energized system

Contents

- Basic knowledge of electronics
- Electrical hazards and first aid measures
- Protective measures against electric shocks and arcs
- Proper health and safety procedures when working on the HV system and the responsibilities of professionals
- Design and functions of electrical systems and practical procedures for working on them
- HV systems and the latest automotive engineering
- Practical vehicle training with introduction to the HV system and test equipment to switch off the current
- Ideal preparation for the high-voltage experts exam (expert for work on HV systems)

Lots of practical training.
Participants must wear work clothes and safety shoes.

Participation info

Course name: C-H2
Duration: 2 days
Participants: Maximum 12
Fee per person: EUR 450.00 plus VAT

Prerequisites

Students must have one of the following qualifications to qualify for this training course:

- Automotive mechatronics engineer
- Automotive electrician
- Automotive mechanic (qualification after 1973)
- Car body and vehicle construction mechanic
- Car body maintenance mechanic (qualification after 2002)

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts



➤ After obtaining certification in accordance with DGUV I 209-093, level 2S, you will be approved to switch off current to the HV system and to work on the de-energized system.



Expert for work on HV systems — level 3S

Certification in accordance with DGUV I 209-093, level 3S
(only for Germany)

Objectives

- Acquiring expertise on risk assessments and work on live HV components
- Identifying the dangers associated with battery assembly and recycling
- Learning how to inspect, replace, and repair high-voltage batteries and components

Contents

- Basics and regulations
- Types, design, specific characteristics, and potential hazards of HV energy storage systems
- Safe working procedures for live HV components
- Practical work on live HV components
- Ideal exam preparation in theory and practice



Lots of practical training.
Participants must wear work clothes and safety shoes.

Participation info

Course name: C-H3
Duration: 3 days
Participants: Maximum 12
Fee per person: EUR 690.00 plus VAT

Prerequisites

- High-voltage system experts, level 2S
- Current first aid course (not older than two years)
- Minimum age: 18 years
- Recommended: G25 examination to confirm medical suitability

Target group

- Mechatronics engineers for passenger cars, commercial vehicles, and agricultural and construction machinery—from trainees to experienced master mechanics and experts

➤ After obtaining certification in accordance with DGUV I 209-093, level 3S, you will be able to assess risks associated with the HV system and will therefore be entitled to carry out tests and repairs on live HV components, including the high-voltage battery.

Terms and conditions for participation in technical training courses by MAHLE Aftermarket GmbH (valid from 01/2025)

Organizer

The organizer of the training courses and the corresponding contractual partner is exclusively the legal entity MAHLE Aftermarket GmbH, Pragstr. 26–46, 70376 Stuttgart/Germany (“MAHLE”).

1. Registration for technical training courses offered by MAHLE Aftermarket GmbH

You can register in the following ways:

- By e-mail: trainings.portal@mahle.com
- By mail: MAHLE Aftermarket GmbH, METP department, Schorndorfer Str. 96, 73614 Schorndorf/Germany
- Via our training portal at: <https://training.mahle.com>

Minors must include the signed written permission of their legal guardian.

The registration deadline is five working days before the start of the respective event. For live online training courses, registration and cancellation can take place up until the start of the respective online training course.

2. Conclusion of contract (offer, offer documents, order confirmation)

Our training offers are always subject to change and are non-binding. A corresponding contract shall only be concluded after MAHLE sends the written order confirmation—usually in the form of an e-mail.

3. Reconfirmation of the registration for the training course in the training portal training.mahle.com

For technical reasons only, you must again consent to the training booking fee before the start of the course. This does not count as an additional booking of further training courses.

4. Cancellation by participant; consumer's right of cancellation

Written or digital cancellation of the registration by the participant is free of charge until five working days before the start of the respective event, and in the case of live online training sessions, up to the start of the respective online training session.

The date of receipt of the cancellation shall be decisive. Contact:

- By e-mail: ma.training@mahle.com
- By mail: MAHLE Aftermarket GmbH, METP department, Schorndorfer Str. 96, 73614 Schorndorf/Germany
- Via our training portal at: <https://training.mahle.com>

For cancellations received after five working days before the start of the course—or later than the start of live online training—and in the case of no-shows by the participant, 50% of the respective participation fee will be due.

Until the start of the event, participants may designate substitute participants free of charge. Registration must be made in writing to ma.training@mahle.com.

Consumers always have a free 14-day right of cancellation from the time the contract is concluded. You can cancel in the following ways:

- By e-mail: ma.training@mahle.com
- By mail: MAHLE Aftermarket GmbH, METP department, Schorndorfer Str. 96, 73614 Schorndorf/Germany
- Via our training portal at: <https://training.mahle.com/>

5. Cancellation by the organizer

An event may be cancelled by the organizer if there is a good reason for doing so. Cancellation will be made immediately and usually by e-mail. Good reasons for such cancellation include failure to reach the minimum number of participants specified for the course, prohibition of the event due to official orders, illness or unforeseeable incapacity of speakers, or force majeure. In such a case, participation fees already paid will be refunded. Any further claims shall be excluded.

6. Program change by the organizer

The organizer reserves the right to make changes to the program, especially in order to adapt the training to the group of participants.

7. House rules

The conditions specified for the training course are valid, particularly with regard to the wearing of safety clothing. MAHLE reserves the right to exclude participants from the training, with due observance of further rights, in the event of a violation and failure to remedy the violation despite being requested to do so. In such a case, the obligation to pay the participation fee remains unaffected.

8. Payment terms

The participation fee is due upon receipt of the invoice.

9. Warranty and liability

The training courses are subject to the law on service agreements. MAHLE does not guarantee the success of any participant.

The training does not release the participant from his or her obligations of due diligence, particularly, the obligation to properly examine whether the contents are appropriate and applicable in each specific case.

The participant recognizes and agrees that general content is conveyed in the training sessions, but that such content is not necessarily appropriate or applicable in every individual case. A warranty and liability on the part of MAHLE for the suitability and practicality of training content for a specific purpose are therefore excluded, except in the case of willful intent or gross negligence on the part of MAHLE.

A warranty and liability on the part of MAHLE are excluded, except in accordance with the following provision. The aforementioned exclusion of liability and warranty on the part of MAHLE shall not apply where MAHLE is liable due to product liability, willful intent, gross negligence, injury to life, limb, or health, or due to the provision of a guarantee or the breach of essential contractual obligations. However, compensation for damages due to breach of essential contractual obligations—that is, those that make the execution of the contract possible and on which the participant may regularly rely—is limited to the foreseeable damage typical of the contract, unless there is willful intent or gross negligence on the part of MAHLE.

A reversal of the burden of proof is not associated with the above provisions.

Insofar as MAHLE's liability is limited or excluded in accordance with the above provisions, this shall also apply in favor of its corporate bodies, employees, representatives, and agents.

10. Confidentiality

Information, knowledge, and experience (“information”) that participants receive from MAHLE must be treated confidentially by the participants and may not be disclosed by the participants to third parties and may only be used by the participants themselves or in their own operations. Within the participant's own company, the participant may only make information available to company employees who need the information for their work in the participant's company and who are also obligated, for example, by their employment contract, to maintain confidentiality and not to use it.

This does not apply to information that the participant proves is generally known or has become generally known without the participant's involvement or that was already known to the participant prior to transmission by MAHLE or that became known to the participant independently of the training or that was legitimately made accessible to the participant by third parties without any confidentiality or non-use obligation.

11. Prohibition of records

Participants are not permitted to make and/or publish recordings and notes made of the information received during training—whether in whole or in part.

12. Choice of law and place of jurisdiction for registered traders

German law shall apply exclusively, with the exception of the CISG.

The exclusive local place of jurisdiction is Stuttgart/Germany, unless another place of jurisdiction is mandatory.

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